



**MCI Telecommunications
Corporation**

707 17th Street
Suite 4200
Denver, CO 80202

January 21, 1998

Ms. Lori Sofianek
Director Carrier Alliance
Rochester Telephone
180 South Clinton Avenue
New York, NY 14646

Dear Lori:

This letter constitutes MCI's formal request to have Rochester Telephone support processes to permit MCI to un-pic its former customers at the RBOC switch level. Specifically, MCI requests that Rochester Telephone support the TCSI 0205-Order Cancellation-WTN only-by AC process.

MCI requests that this process be made available so that MCI may initiate the complete removal of an MCI PIC designation for former customers who are disconnected by MCI for financial or other reasons, or customers who have requested disconnection in communications directly with MCI but have not followed up by contacting Rochester Telephone and requesting a new primary interexchange carrier. We require this process in part so that PICC payment and assessment issues are properly handled.

This is a matter of significant urgency for MCI. We request that you provide a written response to our request, including a project implementation date, by no later than January 28, 1998. Other local exchange carriers have already made this process available, and we expect that Rochester Telephone should be able to provide this functionality on or before March 31, 1998.

Thank you for your prompt attention to this issue.

Sincerely,

A handwritten signature in cursive script that reads "Robbie".

Robbie L. Rutstein
Director
Mass Markets
Order Processing



**MCI Telecommunications
Corporation**
707 17th Street
Suite 4200
Denver, CO 80202

January 21, 1998

Mr. Jeffrey Ulm
Vice President, MCI Account Team
Ameritech
2000 West Ameritech Center Dr., Room 2G94
Hoffman Estates, IL 60196

Dear Jeff:

This letter constitutes MCI's formal request to have Ameritech support processes to permit MCI to un-pic its former customers at the RBOC switch level. Specifically, MCI requests that Ameritech support the TCSI 0205-Order Cancellation-WTN only-by AC process.

MCI requests that this process be made available so that MCI may initiate the complete removal of an MCI PIC designation for former customers who are disconnected by MCI for financial or other reasons, or customers who have requested disconnection in communications directly with MCI but have not followed up by contacting Ameritech and requesting a new primary interexchange carrier. We require this process, in part, so that PICC payment and assessment issues are properly handled.

This is a matter of significant urgency for MCI. We request that you provide a written response to our request, including a project implementation date, by no later than January 28, 1998. Other local exchange carriers have already made this process available, and we expect that Ameritech should be able to provide this functionality on or before March 31, 1998.

Thank you for your prompt attention to this issue.

Sincerely,

A handwritten signature in cursive script, appearing to read "Robbie".

Robbie L. Rutstein
Director
Mass Markets
Order Processing



**MCI Telecommunications
Corporation**

707 17th Street
Suite 4200
Denver, CO 80202

January 21, 1998

Mr. Ross Marsh, Director
Carrier Account Management
Sprint Ltd.
2330 Shawnee Mission Parkway
Westwood, KS 66205

Dear Ross:

This letter constitutes MCI's formal request to have Sprint support processes to permit MCI to un-pic its former customers at the RBOC switch level. Specifically, MCI requests that Sprint support the TCSI 0205-Order Cancellation-WTN only-by AC process.

MCI requests that this process be made available so that MCI may initiate the complete removal of an MCI PIC designation for former customers who are disconnected by MCI for financial or other reasons, or customers who have requested disconnection in communications directly with MCI but have not followed up by contacting Sprint and requesting a new primary interexchange carrier. We require this process, in part, so that PICC payment and assessment issues are properly handled.

This is a matter of significant urgency for MCI. We request that you provide a written response to our request, including a project implementation date, by no later than January 28, 1998. Other local exchange carriers have already made this process available, and we expect that Sprint should be able to provide this functionality on or before March 31, 1998.

Thank you for your prompt attention to this issue.

Sincerely,

A handwritten signature in cursive script, appearing to read "Robbie".

Robbie L. Rutstein
Director
Mass Markets
Order Processing

Bell Atlantic Network Services, Inc.
2980 Fairview Park Drive
10th Floor
Falls Church, Virginia 22044
703 645-1010 Fax 703 645-3216

David W. Swan, Jr.
Vice President - Operations
Carrier Services

February 4, 1998

Ms. Robbie L. Rutstein, Director
MCI Telecommunications Corporation
Mass Markets - Order Processing
707 17th Street
Suite 4200
Denver, CO 80202

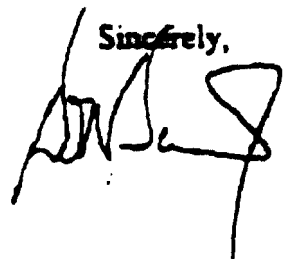
Dear Robbie:

This letter is in response to your request to have Bell Atlantic North implement a process to permit MCI to un-PIC customer, when MCI decides to sever its relationship with the customers.

Bell Atlantic's position is contained in the letter dated November 21, 1997, attached to "Sprint Corporation's Request for Declaratory Ruling Regarding Application of PICCs currently in front of the FCC. Bell Atlantic intends to wait until the FCC rules in this matter.

Please feel free to contact me in the future for any other matter.

Sincerely,



Attachment

cc: P. González-Perez
T. Young



Ross C. Marsh

RECO
2-3

Local Teleco

January 28, 1998

Robbie L. Rutstein, Director
Mass Markets
Order Processing
707 17th Street, Suite 4200
Denver, Colorado 80202

Dear Robbie:

I received your letter dated January 21, 1998 requesting Sprint support the processes to permit MCI to un-pic its former customers.

Our internal policy, CARE operations, and account management teams are reviewing your request to determine if this is something we can assist MCI with. To help us in the evaluation process, we need some additional information from MCI. I would like to request a delay of our final response on your request in order to give your team the opportunity to provide us following information.

- Would MCI expect a 2204 TCSI confirmation of work completed?
- Are there other possible TCSI responses you would envision as part of this new process?
- Does MCI expect Sprint LTD to set the end user to a "No-PIC" status? In other words, would we restrict the end user the ability to only make casual calls until they choose another carrier (10XXX or 101XXXX long distance calling only)?
- Can you offer some additional examples of how MCI would use this process in addition to the financial reasons and PICC issues noted in your request?
- Is it MCI's intent to contact the end user to notify them of MCI's decision to un-pic them?
- Can you provide us with a forecast of estimated un-PIC requests MCI expects to process?

I would appreciate your assistance in this matter. Upon receipt of this information, we will promptly respond to your request. Please let me know if you have any additional questions.

Sincerely,

Ross C. Marsh
Director
Carrier Account Management

David K. Vaughn
Executive Director

SBC Telecommunications
311 S. Akard Street
Four Bell Plaza, Room 660
Dallas, Texas 75202-5396
Phone 214 464-1717
Fax 214 858-0281



January 29, 1998

RECEIVED
2-3-98

Ms. Robbie L. Rutstein
Director
MCI Telecommunications Corporation
707 17th Street, Suite 4200
Denver, Colorado 80202

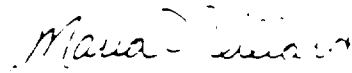
Dear Robbie:

Thank you for your letters dated January 21, 1998, to Kathy Flynn-Miles and myself, which request Southwestern Bell (SWB) and Pacific Bell (PB) to permit MCI to un-PIC its customers via the TCSI 0205. This letter responds to both of those requests.

While we can appreciate MCI's desire to use the 0205 TCSI, we believe that support of this code would negatively impact the end user. In addition, it has the potential to place SWB and PB in the middle of an issue that is appropriately handled between the end user and their carrier of choice. For example, if MCI un-PICs a customer and the customer is unaware of this change and subsequently calls the SWB or PB repair bureau, we would be unfairly placed in the middle of this situation. Similarly, if the end user is classified as a no-PIC account, SWB or PB will be required to bill the PICC charge to the end user and attempt to explain the application of these charges, as well as why MCI un-PIC'd them.

The scenarios discussed above are detrimental to the end user and will most likely result in an unpleasant call to SWB or PB to resolve an issue that is outside of our control. We certainly support providing good customer service to our mutual end users and will continue working with MCI to improve that service. We do not believe that supporting TCSI 0205 accomplishes that goal. I am available to discuss this issue further at your convenience.

Sincerely,


David K. Vaughn

Attachments

CC: David Kerr (SWB)
William Schindler (SWB)
Karen Moore (SWB)
Rosario Verlanic (SWB)

cc: [unclear]

frontier

REC-2-3-

January 28, 1998

Robbie L. Rutstein
Director Mass Markets Order Processing
MCI Telecommunications Corporation
707 17th Street
Suite 4200
Denver, CO 80202

Dear Robbie:

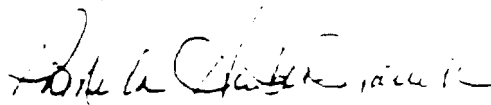
This letter is in response to correspondence Frontier Telephone of Rochester received from dated January 21, 1998. While your letter was directed to Lori Sofianek, my role within Frontier is to manage the LEC Carrier Customer Support organization. The request to un former MCI customers would fall within my area.

Currently, Frontier has CARE processing in place that addresses "un-picing" in the follow way. In cases where an MCI customer contacts Frontier Telephone directly to advise of change in long distance carrier, Frontier notifies MCI with a 22 XX TCSI code. The other scenario would be where a long distance carrier contacts Frontier. The carrier advises Frontier of an MCI customer they are taking over and Frontier Telephone again notifies MCI with a 22 XX TCSI code. In no instance does the "old" carrier change the pic; that is done the customer or by the "new" carrier.

Frontier Telephone would not be comfortable with a process that allows a carrier to "un-p customer without affirmative selection by the customer of a new carrier or an affirmative c by the customer to have no presubscribed carrier. If a customer wishes to have no presubs carrier, we would expect to hear directly from the customer.

Should you require any further details on our CARE processes and support, I would be hap provide assistance.

Sincerely,



Pamela Huber-Hauck
Manager
LEC Carrier Customer Support



1-3
Southern New England
330 Preston Avenue
Meriden, Connecticut
Phone (203) 634-6360
Facsimile (203) 634-9

January 29, 1998

Carol N. Ostrand
Director, Sales and Operations
Network Administration and

Ms. Robbie Rutstein
Director- Mass Markets
Order Processing
MCI Telecommunications
707 17th Street, Suite 4200
Denver, CO 80202

Dear Robbie:

This is a response to your correspondence dated January 21, 1998 referencing settlement charges for Presubscribed Carrier Charges (PICCs) associated with the FCC's new Access Reform rate structure which took effect on January 1, 1998.

SNET does not currently support an 'un-PIC' option, CARE process code 02, which results in removal of an end user PIC from the switch, thereby leaving that end user with no carrier PIC. We have concerns regarding a mechanism which could result in a low volume toll customer being disconnected by a long distance provider without their express authorization (a reverse slam), especially since the charges for this activity would potentially be billed to the end user. We are also aware that the FCC is reviewing this issue, and feel that it would be best addressed in that forum.

Thanks for your patience in awaiting SNET's response

Sincerely,

A handwritten signature in cursive script, appearing to read "Carol N. Ostrand".

U S WEST Communications
1801 California Street, Room 2130
Denver, CO 80202
Phone 303 896-2866
FAX 303 896-5335
Pager 800 724-3624 Pin # 9309064

Jasmin T. Espy
Director
MCI Account Team
Carrier Market

TECO

USWEST

January 28, 1998

Robbie Rutstein
Director, Mass Markets / Order Processing
MCI Telecommunications
707 17th Street, Suite 4200
Denver, CO 80202

Dear Robbie:

This letter is in response to your January 21, 1998 letter regarding "un-PICing" end-users. U S WEST's policy does not allow Interexchange Carriers to submit "un-PIC's" at this time. Based on MCI's request, USWC will review the current policy and impacts to the customer service operations and end-users. We are expecting an answer regarding your request in early 1998.

In addition, U S WEST's Regional Subscription System (RSS) does not process 02 CARE Records. Our understanding of the 02 CARE Record is that the PIC would be completely removed from the line. Therefore, if U S WEST agrees to process 02 CARE Records, the PIC will be removed entirely from the line.

We understand the need for this request and will work with the appropriate internal USWC organizations to obtain answers to your questions. Once the project/policy details are worked out, we will proceed with an implementation on the next available release. It has also been brought to my attention that at this time USWC is anticipating charging a recurring charge for processing of the 02 Record. Linda Miles and Diane Jensen will continue to monitor the decision making process regarding the un-PIC process. Please feel free to call Linda on 402-422-7321 or Diane Jensen on 303-896-2834.

Sincerely,

Jasmin Espy

cc: Diane Jensen, Linda Miles

CERTIFICATE OF SERVICE

I, John E. Ferguson III, do hereby certify that copies of the foregoing Emergency Petition for Prescription of MCI in the Matter of Tariffs Implementing Access Charge Reform were sent, on this 24th day of February, 1998, via first-class mail, postage pre-paid, to the following:

Chairman William Kennard**
Federal Communications Commission
1919 M Street, N.W.
Room 814
Washington, DC 20554

Comm. Harold Furchtgott-Roth**
Federal Communications Commission
1919 M Street, N.W.
Room 802
Washington, DC 20554

Commissioner Michael Powell**
Federal Communications Commission
1919 M Street, N.W.
Room 844
Washington, DC 20554

Commissioner Gloria Tristani**
Federal Communications Commission
1919 M Street, N.W.
Room 826
Washington, DC 20554

Commissioner Susan P. Ness**
Federal Communications Commission
1919 M Street, N.W.
Room 832
Washington, DC 20554

Richard Metzger**
Common Carrier Bureau
Federal Communications Commission
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Room 500
Washington, DC 20554

James Schlichting**
Deputy Chief, Common Carrier Bureau
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Jane Jackson**
Chief, Competitive Pricing Division
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Room 518
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Judy Nitsche**
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Richard Lerner**
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Washington, DC 20554

International Transcription Service**
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Washington, DC 20554

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Judy Sello
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Scott M. Bohannon
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Washington, DC 20006

Allen Gibson
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Sandra K. Williams
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180 South Clinton Avenue
Rochester, NY 14646

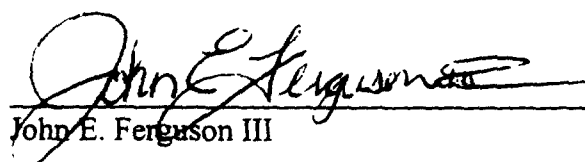
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****HAND DELIVERED****


John E. Ferguson III